

What changed: October 2026

Changes in Claude, ChatGPT and Gemini over the last month that alter how a team works, each with one thing to do.

TOP 3 THIS MONTH

26 Oct and 11 Dec

Custom GPTs retire on 11 Dec. On Enterprise, no new ones after 26 Oct (planned). [15]

Do: List your GPTs and who made them.

Now

Claude: chat and Cowork become one, Pro and Max first. No way back. [2]

Do: Try one real task in a chat.

Now

ChatGPT plugins now reach personal and work accounts in one chat. [10, 14]

Do: Set plugins to “Always ask”.

Claude

ANTHROPIC

Cowork is now part of every chat

16 Sep 2026

Pro, Max first “Claude Cowork and chat are merging into one Claude”. Quick questions and handed-over tasks happen in one conversation, with projects, connectors and skills carried over. [1, 2]

Do: Keep the default: Claude asks before it acts.

Claude Opus 5.5, a new model

22 Sep 2026

Pro and up For long tasks, coding and knowledge work; Anthropic says it “performs at the level of Claude Fable 5.1 on most work”. Sonnet 5.5 and Haiku 5.5, for everyday and quick jobs, are on every plan. [1, 3, 4]

Do: Start on Sonnet 5.5; use Opus 5.5 for careful work.

Docs and decks from any chat

16 Sep 2026

All plans Claude Docs, Claude Slides and Claude Design arrive in the conversation with one shareable link, and download as PowerPoint or PDF, Free plan included. [2]

Do: Check a made deck’s facts before it goes out.

Claude in Google Docs and Sheets

6 Oct 2026

Paid plans, beta Claude for Google Workspace puts a sidebar in Google Docs, Sheets and Slides, in public beta, with “Ask before edits” as the default. [6]

Do: Keep “Ask before edits” on for shared files.

ChatGPT

OPENAI

GPT-6 comes to Chat

7 Oct 2026

All plans Choose GPT-6, then Instant, Medium or High on the Thinking slider; Pro, Business and Enterprise also get Extra High and Pro. Free and Go get GPT-6 Luna, with a Think button for harder questions. [10, 12]

Do: Use Medium day to day, High for careful work.

GPT-6.1 Sol for Work

29 Sep 2026

Plus and up A new model for Work and Codex, close to GPT-6 Astra on agent work and computer use; “not yet available in Chat”. In Work, the Default setting mixes models for you. [12, 13]

Do: Start Work on Default. Pick a model only if it misses.

ChatGPT inside Word

17 Sep 2026

All plans ChatGPT for Word drafts, summarises and revises from a sidebar, Free plan included. It joins Excel and PowerPoint in the same add-in. [10]

Do: Decide if work files may go through the add-in.

Voice can now act

23 Sep 2026

All plans Voice can use plugins and connected apps, and works in ChatGPT Work on web and mobile. On web and mobile, “Spoken approval is not supported”. [10, 11]

Do: Approve on screen. Set plugin permissions first.

Gemini

GOOGLE

Gemini 4 Argon arrives

13 Oct 2026

Google AI Pro, Ultra Google’s newest frontier model, for complex work from start to finish. Pick it at the bottom of the chat box, then a thinking level. [16, 17]

Do: Save Argon for the hardest work.

Skills in, Gems out

30 Sep, 13 Oct 2026

Personal 18+, Workspace Saved how-tos you can reuse. Personal accounts since 30 Sep; Workspace from 13 Oct, “with expected completion by mid-November”. [16, 18, 19]

Do: List your Gems and who made them.

Apps and skills in one menu

13 Oct 2026

All user tiers A new Customize menu holds connected apps and skills, on web, mobile and desktop. “Most connected apps are available in English in the US”. [16]

Do: Remove apps you no longer use.

MY RECOMMENDATION Claude first, ChatGPT second, Gemini third.

Claude for the simplest start to finish and finished files on every plan. ChatGPT for Work and routines that start on a new email. Gemini where your company runs on Google’s apps. For company data, your company’s approved tool comes first. [2, 11]

Which model when

New this month: Opus 5.5, GPT-6.1 Sol, Gemini 4 Argon. Pick a model next to the send button (Claude), in the model menu (ChatGPT) or at the bottom of the chat box (Gemini). Start on the default; move up only when the answer misses something. [4, 5, 8, 12, 13, 17]

The job	Claude	ChatGPT	Gemini
Quick question, short rewrite	Haiku 5.5 or Sonnet 5.5	GPT-6 at Instant	Auto, or Flash-Lite
Everyday writing, a summary	Sonnet 5.5	GPT-6 at Medium	Flash
Careful report, messy spreadsheet	Opus 5.5	GPT-6 at High	Pro, thinking High
Hand over a multi-step task	Opus 5.5, in a chat	Work on Default, or GPT-6.1 Sol	Task with Argon (personal accounts)
The hardest, high-stakes work	Fable 5.1 (uses limits fastest)	GPT-6 Pro, or Astra in Work	Argon, thinking High

Settings that changed

New this month, and the standing defaults they meet.

ChatGPT plugins	Plugins can now connect several accounts, personal and work, in one chat (17 Sep, all plans). The standing default on personal accounts, stated on 14 Sep, is “Allow low-risk actions”. [10, 14] Do: Set Settings, Plugins, Permissions to “Always ask” or “Allow read actions”. In a managed workspace, ask your admin.
Claude connectors	With chat and Cowork merged, connectors work in any conversation. Each connector’s tools can be set to Always allow, Needs approval or Blocked; in a chat you choose Allow once or Always allow. [2, 7] Do: Set new connectors to “Needs approval”. Choose “Allow once” until you trust it.

Retired or retiring

Custom GPTs ChatGPT	Scheduled to retire on 11 Dec 2026, replaced by plugins: a GPT’s instructions become a skill inside a plugin. Custom actions and sharing settings do not carry over. [15] Do: List the GPTs you rely on. On Enterprise, publish any drafts you need to migrate before 26 Oct.
Gems Gemini	Being replaced by skills: personal accounts from November 2026, business accounts no sooner than 1 Mar 2027. Remaining Gems become draft skills automatically, Google says. [18, 19] Do: Rebuild key Gems as skills, personal accounts first.

In all three tools, saved instructions are moving to skills (as of Oct 2026). [2, 15, 17]

ONE HABIT THIS MONTH

Read the steps, not just the result.

Check it. Agents now work inside ordinary chat. Before you share what one made, read the steps it took and open what it changed.

Coming up

26 Oct 2026	ChatGPT Enterprise: no new custom GPTs after this (planned). [15]
12 Nov 2026	Claude: Anthropic’s updated Usage Policy takes effect. [9]
17 Nov 2026	Gemini, Workspace accounts: Gems move to Settings, still usable. [18]
2 Dec 2026	EU AI Act: new bans, with conditions, on AI that makes realistic intimate or sexual images, video or audio of an identifiable person without explicit consent, or child sexual abuse material. [20]
2 Dec 2026	EU AI Act: makers of AI that generates audio, images, video or text, on the market before 2 Aug 2026, must mark its outputs as AI-made, in a machine-readable way. [20, 21]
11 Dec 2026	ChatGPT: custom GPTs retire (approved Enterprise deferrals: 11 Feb 2027). [15]
1 Mar 2027	Gemini: Gems end for Workspace business, no sooner than this (education: 1 Jun 2027). [18]
2 Dec 2027	EU AI Act: high-risk duties apply to the uses in Annex III, including AI in hiring, promotion or termination, allocating tasks by behaviour or traits, and monitoring performance. [20, 21]

Not legal advice. Read in the official texts on EUR-Lex on 16 Oct 2026: Regulation (EU) 2024/1689 and the amending Regulation (EU) 2026/1744.

Rechecked this month

The Agent Playbook’s dated pages. Rechecked on 16 Oct 2026.

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NEXT STEP	LEARN	FOR LEADERS	BOOK A CALL
The Agent Playbook: brief cards, ready briefs and the five checks.	Field Guide level 3, Power features: neosaipien.com/learn/	I’m Samson Mathew. I run the Leadership briefing for leadership teams.	neosaipien.com

Checked against

Every vendor fact and law line in this issue was read on the vendor's own page, or in the official text of the law, on 16 Oct 2026.

[1] **Anthropic.** Claude release notes (entries of 16 Sep to 7 Oct 2026)
support.claude.com/en/articles/12138966-release-notes

[2] **Anthropic.** Claude Cowork and chat are now one Claude (16 Sep 2026)
claude.com/resources/articles/cowork-is-now-claude

[3] **Anthropic.** Introducing Claude Opus 5.5 (22 Sep 2026)
www.anthropic.com/news/claude-opus-5-5

[4] **Anthropic.** Claude plans: which models each plan has
claude.com/pricing

[5] **Anthropic.** Change the model, effort, and thinking settings
support.claude.com/en/articles/8664678-change-the-model-effort-and-thinking-settings

[6] **Anthropic.** Claude now works with Google Docs, Sheets, and Slides (6 Oct 2026)
claude.com/blog/claude-now-works-in-google-docs-sheets-and-slides

[7] **Anthropic.** Get started with connectors
claude.com/docs/connectors/overview

[8] **Anthropic.** Choosing the right Claude model (Claude Academy)
academy.claude.com/tutorials/choosing-the-right-claude-model

[9] **Anthropic.** Usage Policy, the version headed "Effective November 12, 2026"
www.anthropic.com/legal/aup

[10] **OpenAI.** ChatGPT release notes (entries of 14 Sep to 7 Oct 2026)
help.openai.com/en/articles/6825453-chatgpt-release-notes

[11] **OpenAI.** ChatGPT Work and Codex
help.openai.com/en/articles/20001275-chatgpt-work-and-codex

[12] **OpenAI.** GPT-6 and other models in ChatGPT
help.openai.com/en/articles/20001354-gpt-6-and-other-models-in-chatgpt

[13] **OpenAI.** Introducing GPT-6.1 Sol (29 Sep 2026)
openai.com/index/introducing-gpt-6-1-sol/

[14] **OpenAI.** Managing app permissions in ChatGPT
help.openai.com/en/articles/20001495-managing-app-permissions-in-chatgpt

[15] **OpenAI.** Custom GPT retirement and migration FAQ
help.openai.com/en/articles/20001519-custom-gpt-retirement-and-migration-faq

[16] **Google.** Gemini Apps release notes (entries of 30 Sep and 13 Oct 2026)
gemini.google/release-notes/

[17] **Google.** About Gemini models (Gemini Apps Help)
support.google.com/gemini/answer/18648722

[18] **Google.** Workspace Updates: skills in the Gemini app and Workspace, and what's next for Gems (30 Sep 2026, updated 13 Oct 2026)
workspaceupdates.googleblog.com/2026/09/skills-gemini-app-workspace.html

[19] **Google.** About the transition from Gems to skills (Gemini Apps Help)
support.google.com/gemini/answer/18560919

[20] **European Union.** Regulation (EU) 2026/1744, the Digital Omnibus on AI: Article 5 points (ba) and (bb), paragraphs 1a and 1b; Article 111(4); Article 113 (OJ 24 Jul 2026)
eur-lex.europa.eu/eli/reg/2026/1744/oj/eng

[21] **European Union.** Regulation (EU) 2024/1689, the AI Act: Article 50(2) and Annex III, point 4
eur-lex.europa.eu/eli/reg/2024/1689/oj/eng

Left out this month, and why

Automatic switching to Thinking retired for Plus and Pro. 14 Sep 2026: before this window.

Dots, ChatGPT's always-on agents (29 Sep). Pro and Business Premium only, still rolling out; most office workers will not need them yet.

Developer news: Codex Cloud, Claude Code updates, Antigravity in the Gemini Mac app. Developer tools, not team settings.

Plan and allowance changes in ChatGPT (29 Sep) and Claude (7 Oct). Prices and allowances: see the vendor's page.

Personal features: shopping, finances, health. Not team work.

The Meetings plugin (29 Sep, beta), audio uploads (6 Oct), Dashboards and Motion in Claude (8 Oct, beta). Real, but cut for space.

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WHAT GETS IN

- Three tools: Claude, ChatGPT and Gemini.
- Only changes that alter how a team works, its settings or its risks.
- No developer API news, no rumours and no third-party dates.
- Nothing from before the window, except standing defaults, the model menus and Coming up.
- No prices: the vendor's page is linked instead.

ABOUT

Neosaipien is AI training and consulting for leaders and teams: the Leadership briefing, Executive coaching, the Team workshop, Workflow automation and AI implementation.

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